

## **CONTACT INFORMATION FOR STUDENT COMPLAINT PROCESSES\***

### **ALABAMA**

Alabama Commission on Higher Education  
P. O. Box 302000  
Montgomery, AL 36130-2000  
<http://www.accs.cc/complaintform.aspx>

### **ALASKA**

Alaska Commission on Postsecondary Education  
PO Box 110505  
Juneau, AK 99811-0505  
[customer.service@alaska.gov](mailto:customer.service@alaska.gov)

Alaska Office of Attorney General  
Consumer Protection Unit  
1031 W. Fourth Avenue, Suite 200  
Anchorage, AK 99501  
[attorney.general@alaska.gov](mailto:attorney.general@alaska.gov)  
[http://www.law.state.ak.us/pdf/consumer/FORM\\_complaint.pdf](http://www.law.state.ak.us/pdf/consumer/FORM_complaint.pdf)

### **ARIZONA**

Arizona State Board for Private Postsecondary Education  
1400 W. Washington Street  
Room 260  
Phoenix, AZ 85007  
[http://azppse.state.az.us/student\\_info/compliance.asp](http://azppse.state.az.us/student_info/compliance.asp)

### **ARKANSAS**

Arkansas Higher Education Coordinating Board  
Arkansas Department of Higher Education  
114 East Capitol Ave  
Little Rock, AR 72201  
[ADHE\\_Info@adhe.edu](mailto:ADHE_Info@adhe.edu)  
<http://www.adhe.edu/SiteCollectionDocuments/AcademicAffairsDivision/ICAC%20Rules%20and%20Regulations/APPENDIXJ.pdf>

Arkansas State Board of Private Career Education  
501 Woodlane, Suite 312S  
Little Rock, AR 72201  
[sbpce@arkansas.gov](mailto:sbpce@arkansas.gov)  
[http://www.sbpce.org/complaint\\_process.html](http://www.sbpce.org/complaint_process.html)



## **DISTRICT OF COLUMBIA**

District of Columbia Office of the State Superintendent of Education  
Education Licensure Commission  
810 First Street, NE  
9th Floor  
Washington, DC 20002

[http://osse.dc.gov/se/frames.asp?doc=/seo/lib/se/elementary\\_and\\_secondary\\_education/may\\_2011/complaint\\_form\\_4\\_11.pdf](http://osse.dc.gov/se/frames.asp?doc=/seo/lib/se/elementary_and_secondary_education/may_2011/complaint_form_4_11.pdf)

## **FLORIDA**

Florida Commission on Independent Education  
325 W. Gaines Street  
Suite 1414  
Tallahassee, FL 32399-0400

[Commissioner@fldoe.org](mailto:Commissioner@fldoe.org)  
<http://www.fldoe.org/cie/complaint.asp>

## **GEORGIA**

Georgia Nonpublic Postsecondary Education Commission  
2082 E Exchange Pl. #220  
Tucker, GA 30084-5334  
<http://rules.sos.state.ga.us/docs/392/5/06.pdf>

## **HAWAII**

Hawaii State Board of Education  
P.O. Box 2360  
Honolulu Hawaii 96804  
[ocp@dcca.hawaii.gov](mailto:ocp@dcca.hawaii.gov)

## **ILLINOIS**

Illinois Board of Higher Education  
431 East Adams,  
2nd Floor  
Springfield, Illinois 62701-1404  
[info@ibhe.org](mailto:info@ibhe.org)  
Institutional Complaint Hotline: (217) 557-7359

Illinois State Board of Education  
100 N. 1st Street  
Springfield, Illinois 62777  
<http://webprod1.isbe.net/contactisbe/> (email)

Illinois Attorney General  
Consumer Fraud Bureau  
500 South Second Street  
Springfield, IL 62706  
[http://www.illinoisattorneygeneral.gov/about/email\\_consumers.jsp](http://www.illinoisattorneygeneral.gov/about/email_consumers.jsp)  
<http://www.illinoisattorneygeneral.gov/consumers/conscomp.pdf>  
Consumer Fraud Hotline: (800) 243-0618

## **INDIANA**

Indiana Commission on Proprietary Education  
Attn: Director of Regulatory Compliance  
302 W Washington Street, Room E201  
Indianapolis IN 46204  
<http://www.in.gov/cpe/files/sf39280-complaint.pdf>

## **IOWA**

Iowa Student Aid Commission  
603 E. 12<sup>th</sup> Street  
5<sup>th</sup> Floor  
Des Moines, IA 50319  
[info@iowacollegeaid.gov](mailto:info@iowacollegeaid.gov)  
<http://www.iowacollegeaid.gov/images/docs/file/forms/constituentrequestform.pdf>

## **KANSAS**

Kansas Board of Regents  
1000 SW Jackson Street  
Suite 520  
Topeka, KS 66612-1368  
[http://www.kansasregents.org/resources/PDF/524\\_ComplaintProcedureandForm.pdf](http://www.kansasregents.org/resources/PDF/524_ComplaintProcedureandForm.pdf)

**KENTUCKY**

Kentucky Council on Postsecondary Education

1024 Capital Center Dr #320

Frankfort, KY 40601-7512

Kentucky Board of Proprietary Education

911 Leawood Drive

Frankfort, KY 40601-3319

<http://www.bpe.ky.gov/NR/rdonlyres/1BB8CA02-8F89-43A3-8957-AB01DB805389/0/ComplaintForm.doc>

<http://www.mhec.state.md.us/career/pcs/gripe.asp>

Maryland Attorney General  
Consumer Protection Division  
200 St. Paul Place  
Baltimore, MD 21202

[consumer@oag.state.md.us](mailto:consumer@oag.state.md.us)

<https://web.oag.state.md.us/editor/customer/onlineformhelpers/formviewer.aspx?filename=MUGeneral.htm>

Mississippi Commission of Proprietary Schools and College Registration  
3825 Ridgewood Road  
Jackson, MS 39211-6453

Consumer Protection Division  
Office of the Attorney General  
State of Mississippi  
P.O. Box 22947  
Jackson, Mississippi 39225-2947  
<http://www.ago.state.ms.us/index.php/contact> (email)  
[http://www.ago.state.ms.us/images/uploads/forms/MSAGO\\_Complaint\\_Form.pdf](http://www.ago.state.ms.us/images/uploads/forms/MSAGO_Complaint_Form.pdf)

## **MISSOURI**

Missouri Department of Higher Education  
205 Jefferson Street  
P.O. Box 1469  
Jefferson City, MO 65102-1469  
[info@dhe.mo.gov](mailto:info@dhe.mo.gov)

## **MONTANA**

Montana Board of Regents  
Office of Commissioner of Higher Education  
Montana University System  
2500 Broadway Street  
PO Box 203201  
Helena, MT 59620-3201

Montana Office of Consumer Protection  
2225 11th Avenue  
P.O. Box 200151  
Helena, MT 59620-0151  
[contactocp@mt.gov](mailto:contactocp@mt.gov)  
<http://www.doj.mt.gov/consumer/consumer>

Nebraska Department of Education  
Investigations Office  
301 Centennial Mall South  
P.O. Box 98987  
Lincoln, NE 68509-4987

<http://www.education.ne.gov/PPCS/PDF%20Folders/PDF%20Documents/PPCS%20Forms/Complaint-form.pdf>

Nebraska Attorney General  
Consumer Protection Division  
2115 State Capitol  
Lincoln, NE 68509

[http://www.ago.state.ne.us/consumer/emailforms/consumer\\_complaint.htm](http://www.ago.state.ne.us/consumer/emailforms/consumer_complaint.htm)

Consumer Protection Hotline: (800) 727-6432

## **NEVADA**

Nevada Commission on Postsecondary Education  
3663 East Sunset Road  
Suite 202  
Las Vegas, Nevada 89120

<http://www.cpe.state.nv.us/CPE%20Complaint%20Info.htm>

## **NEW HAMPSHIRE**

New Hampshire Postsecondary Education Commission  
3 Barrell Court #300  
Concord, NH 03301-8531

<http://www.nh.gov/postsecondary/complaints>

## **NEW JERSEY**

New Jersey Commission on Higher Education  
PO Box 542  
Trenton, NJ 08625

[nj\\_che@che.state.nj.us](mailto:nj_che@che.state.nj.us)

New Jersey Department of Consumer Protection



New Jersey Division of Consumer Affairs  
124 Halsey Street  
Newark, New Jersey 07102  
<http://www.nj.gov/oag/ca/complaint/ocp.pdf>

**NEW MEXICO**

New Mexico Higher Education Department  
2048 Galisteo  
Santa Fe, NM 87505

<http://www.hed.state.nm.us/uploads/FileLinks/b23fc959f37c44bb8e3caae612e0dba7/PPS%20Complaint%20Form.pdf>

## **NORTH DAKOTA**

North Dakota Department of Career and Technical Education  
State Capitol - 15th Floor  
600 E. Boulevard Ave. Dept. 270  
Bismarck, ND 58505-0610  
[cte@nd.gov](mailto:cte@nd.gov)

North Dakota Consumer Protection Division  
Office of Attorney General  
Gateway Professional Center  
1050 E Interstate Ave. Suite 200  
Bismarck, ND 58503-5574

Oklahoma Office of the Attorney General  
Consumer Protection Unit  
Attn: Investigative Analyst  
313 NE 21<sup>st</sup> Street  
Oklahoma City, OK 73105  
<http://www.oag.state.ok.us/oagweb.nsf/ccomp.html>

## **OREGON**

Oregon Office of Degree Authorization  
1500 Valley River Drive  
Suite 100  
Eugene, OR 97401

Oregon Department of Education  
Private Career Schools Office  
255 Capitol Street NE  
Salem, OR 97310-0203  
<http://www.ode.state.or.us/teachlearn/specialty/pcs/forms/complaint-procedures.doc>

Oregon Attorney General  
Financial Fraud/Consumer Protection Section  
1162 Court St. NE  
Salem, OR 97301-4096  
<http://www.doj.state.or.us/finfraud/pdf/concompform.pdf>

## **PENNSYLVANIA**

Pennsylvania Department of Education  
333 Market Street  
Harrisburg, PA 17126-0333

Office of Attorney General

Puerto Rico Department of Justice  
PO 9020192  
Sa n Juan, Puerto Rico Sa n Juan, Puerto Rico 00902-  
0192 00902-0192

**RHODE ISLAND**

Rhode Island Board of Governors for Higher Education  
Shepard Building  
80 Washington Street  
Providence, RI 02903

Rhode Island Department of Attorney General  
Consumer Protection Unit  
150 South Main Street  
Providence, RI 02903

<http://www.riag.state.ri.us/documents/consumer/ConsumerComplaintForm.pdf>

**SOUTH CAROLINA**

## **TEXAS**

Texas Workforce Commission  
Career Schools and Colleges- Room 226 F  
101 East 15th Street  
Austin, Texas 78778-0001  
<http://www.twc.state.tx.us/svcs/propschools/ps401a.pdf>

Texas Higher Education Coordinating Board  
1200 E. Anderson Lane  
Austin, Texas 78752  
<http://www.thecb.state.tx.us/studentcomplaints>

Office of the Attorney General  
Consumer Protection Division  
PO Box 12548  
Austin, TX 78711-2548  
<https://www.oag.state.tx.us/consumer/complaintform.pdf>

## **UTAH**

Utah Division of Consumer Protection  
160 East 300 South  
Salt Lake City, Utah 84111  
[consumerprotection@utah.gov](mailto:consumerprotection@utah.gov)  
<http://consumerprotection.utah.gov/complaints/index.html>

## **VERMONT**

Vermont Department of Education  
State Board of Education  
Vermont Department of Education  
120 State Street  
Montpelier, VT 05620-2501

Vermont Attorney General's Office  
109 State Street  
Montpelier, VT 05609-1001

## **VIRGINIA**

State Council of Higher Education for Virginia  
101 N. 14TH St.  
James Monroe Building  
Richmond, VA 23219  
[communications@schev.edu](mailto:communications@schev.edu)

## **WASHINGTON**

Washington Higher Education Coordinating Board  
917 Lakeridge Way  
PO Box 43430  
Olympia, WA 98504-3430  
[dainfo@hecb.wa.gov](mailto:dainfo@hecb.wa.gov)  
<http://www.hecb.wa.gov/autheval/daa/ConsumerInformation.asp>

Washington Workforce Training and Education Coordinating Board  
128 10th Avenue SW  
PO Box 43105  
Olympia, WA 98504-3105  
[workforce@wtb.wa.gov](mailto:workforce@wtb.wa.gov)  
[http://www.wtb.wa.gov/PCS\\_Complaints.asp](http://www.wtb.wa.gov/PCS_Complaints.asp) (instructions)

Washington State Office of the Attorney General  
1125 Washington Street SE  
PO Box 40100  
Olympia, WA 98504-0100  
<https://fortress.wa.gov/atg/formhandler/ago/ContactForm.aspx?subject=Consumer%20Protection>  
(email)  
<https://fortress.wa.gov/atg/formhandler/ago/ComplaintForm.aspx> (complaint form)

## **WEST VIRGINIA**

West Virginia Higher Education Policy Commission  
1018 Kanawha Blvd E., Ste 700  
Charleston WV 25301-2800

Community and Technical College System of West Virginia  
1018 Kanawha Blvd. E., Ste. 700  
Charleston WV 25301

West Virginia Office of the Attorney General  
Consumer Protection Division  
PO Box 1789  
Charleston, WV 25326-1789  
<http://www.wvago.gov/pdf/general-consumer-complaint-form.pdf>

## **WISCONSIN**

Wisconsin Educational Approval Board  
30 W. Mifflin St., 9<sup>th</sup> Floor  
P.O. Box 8696  
Madison, WI 53708  
[eabmail@eab.state.wi.us](mailto:eabmail@eab.state.wi.us)  
<http://eab.state.wi.us/resources/complaint.asp>

## **WYOMING**

Wyoming Department of Education  
2300 Capitol Avenue  
Hathaway Building, 2<sup>nd</sup> Floor  
Cheyenne, WY 82002-0050

Attorney General's Office  
123 Capitol Building  
200 W. 24th Street  
Cheyenne, WY 82002

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\* This list includes contact information for all 50 states, the District of Columbia, and Puerto Rico and should not be